


September is Overdrive Training Month


<http://overdrive.com/products/dlr/training/>



Browse, Check Out, Download

Join us as we demonstrate how to browse, check out, and download titles from a library's Virtual Branch website. Plus we'll cover required software, portable devices, help resources, and new features and formats for 2009.


60 minutes
For all staff



Community Outreach

In this session we'll share creative, easy, and cost-effective ideas for introducing new patrons to your OverDrive download library. We'll also feature prize winners from this year's Community Outreach Program contest.


60 minutes
For community outreach, training, marketing, and public service staff



Patron Assistance

We'll help take your understanding of OverDrive download media to the next level so you can share your knowledge through support and training. We'll review frequently asked questions, support tips, and online help resources.


60 minutes
For project coordinators, technical support, community outreach, training, and public service staff



Real-Time Reports

We'll showcase reports which best track circulation, new patrons, site traffic, and popular titles. Your team can then evaluate how your Virtual Branch is doing, and chart a path to future success.

60 minutes
For project coordinators, administrators, selectors



2009 Partner Update

OverDrive delivers the industry's leading features and formats to your library users. Learn what's new and coming soon for your OverDrive download library.

30 minutes
For project coordinators, technical support, community outreach, training, and public service staff